Northwest Colorado Health

Behavioral Health Integration Specialist

General Statement of Duties:
Provides a variety of direct and indirect services to Behavioral Health patients of the Community Health Center (CHC) through a team-based care model.

Supervision Received:
Daily oversite by Behavioral Health Provider, supervision toward licensure/certification may be available, direct report to CHC Director in close coordination with BH Director.

Supervision Exercised:
None.

Essential Functions:

1. Provides direct integrated behavioral health services through team-based care model and the quadruple aim as follows:
    - Provides integrated care consultation in collaboration with interdisciplinary team. Primary roles during these consultations will include but not be limited to:
        i. Introduction to behavioral health services
        ii. Completion of behavioral health/SUD screenings, interventions, and referral to treatment
        iii. Support chronic disease management with interdisciplinary team
        iv. Support of patients with social influences of health needs, including screening, connection to resources, and development of resources.
        v. Triage clients, possibly in crisis, and schedule according to established protocols. Support licensed providers in completion of risk assessments and safety planning as needed in promoting patient safety and well-being
        vi. Provide brief treatment intervention
    - Schedules clients for appointments and follow-up appointments.
    - Documents interactions, i.e. client visits, services provided, phone calls, written correspondence and communication with clients in client's chart.

2. Providing complex case management in coordination with Behavioral Health Care Manager. This may include, but is not limited to:
    - Coordinate client care internally and externally
    - Provide complex behavioral health case management, including but not limited to, mental health illness management, substance abuse disorder, and chronic disease management.

This description of essential functions is intended to provide only basic guidelines for meeting each responsibility. Additional responsibilities may be added, as appropriate.

Education: Bachelor's Degree in Psychology, Social Work, or equivalent required. Master's in Counseling, Social work, or other clinical equivalent preferred.

Requirements:

1. If car is used, must provide proof of adequate insurance coverage totaling at least $300,000 and valid Colorado driver's license.
2. Current CPR certification according to agency policy.

Knowledge and Skills:

1. Basic understanding of behavioral health.
2. Knowledge of evaluation techniques utilized in the establishment of a specialized regimen of behavioral health care. On-site training available to supplement gaps in knowledge
3. Ability to work autonomously
4. Spanish/English fluency preferred.
5. Training in Motivational Interviewing and risk assessment preferred.

Abilities:

1. Ability to communicate effectively, verbally and in writing.
2. Ability to work as a successful primary health care team member.
3. Can read and interpret notes from other providers, as well as respond to them, verbally and in writing.
4. Ability to establish and maintain working relationships with professional and paraprofessional interdisciplinary teams; patients; relatives and friends of patients; and the general public.
5. This position has been classified as Patient-Facing, a position in which the incumbent could reasonably be expected to routinely interact with patients and/or patient family members. Employees in Patient-Facing positions are exposed to healthcare conditions that may require additional training, immunizations, and use of Personal Protective Equipment (PPE).

Equipment:

1. Daily use of telephone, computer, copier and other office equipment.

This description is intended to describe the essential job functions and the essential requirements for the performance of this job. It is not an exhaustive list of all duties, responsibilities and requirements of a person so classified. Other functions may be assigned and management retains the right to add or change the duties at any time.

I, _____ acknowledge that on this date, I
(Print Name)
have received the following job description for my present position.

Signature of Employee: _____

Date: _____