WHATS FREE? YOU HAVE HEALTH INSURANCE

Look on the back to see what is FREE in all health plans. Your health plan might have more FREE services.

Preventive Health Care

Keeps you healthy

Saves you money



Call your Insurance Company



- A. Ask what health services are free for you and your family.
- B. Ask where to go for the services so they are in-network.



Schedule your yearly FREE check-up 31



- A. Call your provider and ask to schedule your yearly check-up.
- B. Go to your check-up and ask what tests are needed for your age.
- Ask your provider if everything in the visit is covered under a free check-up.

Always ask if a test is free!



What is NOT free?



Prescriptions

If the provider diagnoses, or finds a medical problem.

Some tests are not free. (Call your insurance company to check) If you get additional care during your yearly check-up, you may pay a fee.





Insurance Company

Network

Use the doctors, clinics, and hospitals that are in this group.



Primary Care Provider
A primary care provider is the doctor, nurse, or healthcare professional you see for routine care.



Women
Women may also get
an additional "well woman"
check-up for FREE.

SOME FREE PREVENTATIVE SERVICES

CALL YOUR INSURANCE COMPANY FOR A COMPLETE LIST

For Children and Teens



- Autism testing (18-24 months)
- Depression testing for teenagers
- Development and behavior tests
- Immunizations / Vaccines
- Lead testing
- Hearing and vision testing
- · Obesity testing and counseling
- Dental check-up
- Sexually Transmitted Infection testing and prevention counseling

For Women



- Domestic violence counseling
- Folic acid vitamins for women who may become pregnant
- Osteoporosis testing (age 60+)
- Pregnant women and new moms receive many tests and breastfeeding support to keep mom & baby healthy
- Well-woman visits include breast cancer and cervical cancer testing
- Birth control (This does not apply to health plans sponsored by certain exempt "religious employers."

For All Adults



- Abdominal aortic aneurysm screening*
- Alcohol misuse counseling
- Blood pressure testing
- Cholesterol screening
- Depression sereening
- Diabetes (type 2) testing
- Diet counseling^{*}

- Hepatitis B and C* screening
- Immunization
- Lung cancer screening
- Obesity testing and counseling
- Sexually transmitted infection and counseling*
- Syphilis screening and counseling*
- Help to quit smoking

*Services apply to adults who are of a certain age and/or have risk factors

Definitions

- An **immunization** is a shot to help prevent a disease or sickness.
- Counseling means that a professional will teach you something.

If you are charged for a free service:

If you are charged for an annual check-up or a free service, it is important to ask why.

- Call the clinic that billed you.
- Give reasons why you should not be billed.
- You may need to fill out forms with your insurance company to remove a charge.
- Call customer service of your insurance company for help.

Example: Why was Jane charged?

Jane went to her free yearly check-up. She is confused because she got a bill for the check-up two months later.

Jane called her insurance company and asked why she was charged for the doctor visit. Her insurance company told her that during the free check-up, the doctor looked at a rash on her feet.

The doctor diagnosed her rash as athlete's foot. The yearly check-up was free, but Jane was charged because the doctor diagnosed her medical problem.