

OUR TEAM

CONGRATULATIONS TO THE FOLLOWING EMPLOYEES FOR THEIR YEARS OF SERVICE!

- 15 Years:** Katy Thiel
- 10 Years:** Mary Acton, Diana Cummins, Jim Johnsen, Gisela Garrison, Diana Hornung, Cindy Meade, Carol Twitchell
- 5 Years:** Kay Anderson, Stephanie Einfeld, Robbie Frentress, Emily Henderson, Kathy Lowrey, Jennifer Mattern, Amanda Ott, Araceli Rodriguez, Saylre Sawle, Cheryl Spahr, Julia von Allmen, Josh Welch

2017 BOARD OF DIRECTORS

- President:** Jean Stetson
- Vice President:** John Maas
- Secretary:** Charlotte Kuntz
- Treasurer:** Laurie Good
- Board Members:** Gil Fifield, Maggie Griffin, Sarah Hepworth, Hector Lopez, Ken Rice, Kristi Shepherd, Dan Sturges

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blog.northwestcoloradohealth.org



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NORTHWEST COLORADO
HEALTH
northwestcoloradohealth.org

An Equal Opportunity Employer and Provider

2017
ANNUAL
REPORT

NORTHWEST COLORADO
HEALTH
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YOUR PARTNER FOR LIFE

Dear Friends,

Thank you for taking time to enjoy our 2017 Annual Report. At Northwest Colorado Health, we believe that everyone deserves the chance to achieve their best health. Every day, we partner with individuals throughout Northwest Colorado at their homes, in our clinics, and in the community because healthy people and families create a healthy community. This past year we were thrilled to be recognized for the quality of our work in nearly every line of business. Please join me in celebrating the following recognitions:



Certificate of Achievement for providing high quality care resulting in improved health for patients. The recognition places Northwest Colorado Health in the top 30 percent of health centers for service and quality achievements.



Accreditation as a Patient Centered Medical Home by the National Committee for Quality Assurance. Achieved by demonstrating a focus on patient centered care, which seeks to strengthen relationships between patients and their clinical team to improve patient experience and health outcomes while lowering health care costs.



Award of Distinction with recognition as a top-scoring organization from Fazzi Associates, a home health and hospice consulting firm. Based on results of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Home Health Care Survey.

Stories behind the recognitions

Our staff who provide direct care and services to patients and clients bear witness to positive impacts of our work. Take a minute to talk to one of our providers, and you will hear an inspiring story about how our comprehensive, preventative – and accessible – services make a difference in patients' health and quality of life every day.

Suzanne Holm, nurse practitioner, is particularly proud of one her patients, Jimmy Jensen, 62. When he first visited our Community Health Center in Craig, he weighed nearly 400 pounds and suffered from diabetes, conjunctive heart failure and chronic pain.

He surprised her. The patient started riding a stationary bike 45 minutes every day. Holm encouraged him while closely monitoring his diabetes and pain management. Over the course of 10 months he lost 60 pounds. His A1C, a blood test gauging how well a person is managing their diabetes, improved significantly. His legs were no longer swelling, and he was taking less medication. "His overall state of health and state of mind were so much better than when I first saw him," Holm said.



We invite you to learn more about patient stories, programs and our staff by connecting with our website, blog and social media (see links on back page).

Thank you for your continued support.

Stephanie Einfeld, CEO

Laurie Good, Board Chair

FINANCIAL SUMMARY

As a non-profit, our responsibility is to return benefit to the community and remain solvent.

Year ended December 31, 2017

Revenues

Program Fees	\$ 6,252,354
Allowance for Uncollectibles	(846,224)
Financial assistance & charity care	(891,182)

Net Program Fees \$4,514,948

Support

Federal Support	\$2,220,126
State Support	2,258,666
Local Support	795,242
Private Grants	515,237
Unrestricted Contributions	408,899
Release of Restricted Funds	692,414
Other	120,838

Total Revenues \$11,526,370

Expenses

Salaries & Benefits	\$8,275,403
Purchased Services	823,646
Supplies	593,602
Program Costs	1,000,077
Facility Costs	533,506
Depreciation	194,798
Interest	39,353

Total Expenses \$11,460,385

Change in Unrestricted Net Assets \$65,985

Change in Restricted Net Assets \$97,399

Net Assets December 31, 2016 \$6,117,538

Net Assets December 31, 2017 \$6,280,922

Please contact us to receive a copy of the 2016/2017 financial audit.

AREAS WE SERVE

HAYDEN

The Haven Assisted Living Facility
300 South Shelton Lane

CRAIG

Northwest Colorado Health

745 Russell Street

Northwest Colorado Health Dental Clinic

485 Yampa Street

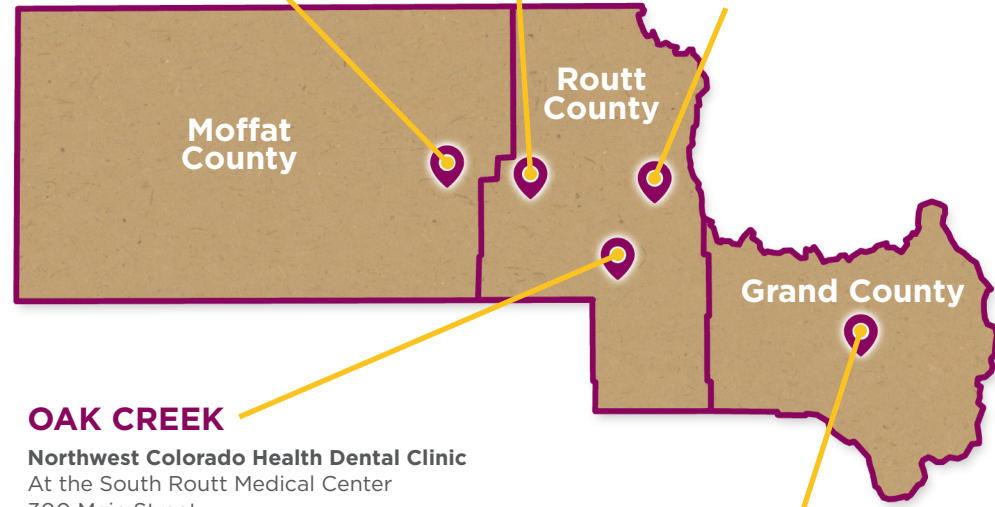
STEAMBOAT SPRINGS

Northwest Colorado Health

940 Central Park Drive, Suite 101

Rollingstone Respite House

480 Rollingstone Drive



OAK CREEK

Northwest Colorado Health Dental Clinic

At the South Routt Medical Center

300 Main Street

HOT SULFUR SPRINGS

Northwest Colorado Health

(Home Health & Hospice)